

SAFARICOM TELECOMMUNICATIONS ETHIOPIA ENTERPRISE PREPAY YEARLY UNLIMITED DATA TERMS AND CONDITIONS

Welcome to Safaricom.

The following terms and conditions apply to the Safaricom Prepay Yearly Unlimited Data (“**Unlimited Data**”). By purchasing and using Unlimited Data, it means You have read, understood, and accepted the terms and conditions set out herein.

1. Definitions

- 1.1 “**Enterprise Customer**” or “**You**” means a registered business, company, and any organization including but not limited to government entities, embassies, and Non-Governmental Organizations.
- 1.2 “**Enterprise Prepay Yearly Unlimited Data**” or “**Unlimited Data**” or “**Service**” means a prepay annual unlimited data provided by Safaricom that enables You to access unlimited internet at a discounted rate throughout the year as may be amended and communicated by the sole discretion of Safaricom.
- 1.3 “**Safaricom**” means Safaricom Telecommunications Ethiopia PLC.
- 1.4 “**USSD (Unstructured Supplementary Service Data)**” means Safaricom Ethiopia’s interactive menu on the Customer’s device which can be accessed by dialing the short code notified to the Customer by Safaricom.

2. Eligibility

The Service is available to You if You are a prepay Enterprise Customer.

3. Yearly Unlimited Data

- 3.1 You can purchase the product as a one-time purchase.
- 3.2 You can purchase the Service using your airtime account.
- 3.3 You shall make an annual upfront payment upon onboarding in order to procure the Yearly Unlimited Data.
- 3.4 Upon purchase, You will receive an SMS confirmation notification.
- 3.5 When using the unlimited data, a Fair Usage Policy (FUP) shall be implemented, resulting in a reduction of your connection speed to a predetermined level when You exceed a specific threshold of data usage.
 - Yearly Unlimited Data Package – 126 GB/month for 1 Year
- 3.6 The Unlimited Data purchased cannot be transferred to others.
- 3.7 You will receive notifications upon expiration of the validity on the 12th month.
- 3.8 The unlimited data resources allocated cannot be used for international data roaming. Where You use data while roaming, You will be charged from your airtime or You will be required to purchase applicable data bundles.
- 3.9 The details of the Service shall be available on our website, in Safaricom retail stores, and upon inquiry into the Safaricom call centre (755).
- 3.10 Safaricom hereby reserves the right to amend and modify this Service, following a prior notice on our official website (www.safaricom.et), Safaricom retail stores, or any other available communication platforms authorized by Safaricom.

4. Privacy

- 4.1 Safaricom shall protect and keep your personal information and communication private and shall not disclose it unlawfully.
- 4.2 Safaricom shall also only process your information in accordance with the law.
- 4.3 How Safaricom processes your personal information is detailed fully in the Data Privacy Statement available on www.safaricom.et.

5. Extension of Prepay Terms and Conditions

- 5.1 These terms and conditions are supplemental to and subject to the published Safaricom Prepay

General Terms and Conditions, and Enterprise Prepay Bundle Service Terms and Conditions.

- 5.2 All general provisions applicable to prepay services under the Prepay Terms and Conditions shall apply to these terms and conditions.
- 5.3 Safaricom reserves the right to amend or vary these terms and conditions or to withdraw the Service at any time. In any of these events, notice will be given via Safaricom's website on www.safaricom.et, and will be effective immediately or as at the date referred in such notifications.