

SAFARICOM ETHIOPIA ENTERPRISE PREPAY DAILY VOICE AND DATA PACKAGE TERMS AND CONDITIONS

Welcome to Safaricom.

The following terms and conditions apply to the Safaricom **Daily Voice and Data Package** (“**The Package**”). By purchasing and using this Package, it means You have read, understood, and accepted the terms and conditions set out herein.

1. Definitions

2. "**All-net Call**" means a call made from a Safaricom number to another Safaricom number or to another telecom operator's number.
3. "**Enterprise Customer or Customer or You**" means a registered business, company, and any organization including but not limited to government entities, embassies, and non-governmental Organizations.
4. "**Package**" means the daily voice and data package that allows You to access the internet and make **All-net Calls** for 24 hours from subscription/purchase for a discounted rate.
5. "**Safaricom**" means Safaricom Telecommunications Ethiopia PLC.
6. "**USSD (Unstructured Supplementary Service Data)**" means Safaricom's interactive menu which can be accessed by the Customer by dialing the short code designated by Safaricom for the Promotion.

7. Eligibility

The Package is available to all Safaricom prepay enterprise customers.

8. The Package

9. The Package provides two separate packages - one that offers a data resource and one that does not offer a data resource as indicated in the tables below.

All Net Minutes	Data	Price	Validity
20	-	Br. 5	24 hrs
45	50MB	Br. 10	24 hrs
Data	Price	Validity	
150MB	Br. 5	24 hrs	
400MB	Br. 12	24 hrs	
1GB	Br. 25	24 hrs	

10. The daily voice package will allow You to make All-net Calls.
11. The Package will have a validity period of twenty-four (24) hours from the time of purchase.
12. The Package will roll over beyond the applicable validity period of 24 hours only if a similar Package is purchased before the validity period elapses. If a similar Package is not purchased before the validity period elapses, any unused resources will expire after 24 hours.
13. Customers who purchase a daily voice and data will be notified through SMS when they receive the packages and upon using 50%, 75%, or 100% of their package resources.
14. Where a customer has other packages, the Packages under this terms and conditions will have priority of consumption.
15. All out of bundle (OOB) usage will be charged at the currently prevailing and published rates.
16. **Purchase of the Package**
17. You will be able to purchase the Package on a once-off or auto-renewal basis using your airtime credit on the USSD *777#.
18. Upon purchase or renewal of the Packages, SMS confirmation shall be sent to the Customer/You.
19. If You have selected the auto-renewal option, the Package will be renewed every twenty-four hours as long as You have sufficient airtime in your airtime wallet.
20. You can purchase the Package for yourself or for other Prepaid customers.

21. Where the Package is purchased for a different mobile number (to be referred to as the “receiving number”) both the receiving number and the purchasing number will be sent an SMS notification. However, utilization notification will only be sent to the receiving number.
22. You will be able to request, view, and query your remaining time to use the Package as well as the remaining balance on USSD through *704#.
23. **Restrictions**
 - 23.1 The Package cannot be used to make international calls and international roaming calls. Where You make international or roaming calls, You will be charged from your airtime or be required to purchase an applicable voice package.
 - 23.2 The Package allocated cannot be used for international data roaming. Where You use data while roaming, You will be charged from your airtime or You will be required to purchase an applicable data package.
24. **Privacy**
 - 24.1 Safaricom shall protect and keep your personal information and communication private and shall not disclose it to any unauthorized persons.
 - 24.2 Safaricom shall only process your information in accordance with the applicable law and its own data privacy policy and procedures.
 - 24.3 How Safaricom processes your personal information is detailed fully in the Safaricom Privacy Policy available on www.safaricom.et.
25. **Extension of Prepay Terms and Conditions**
 - 25.1 These terms and conditions are supplemental to and subject to the published Safaricom Prepay General Terms and Conditions, and Enterprise Prepay Bundle Service Terms and Conditions.
 - 25.2 All general provisions applicable to Prepay services under the Prepay Terms and Conditions shall apply to these Terms and Conditions. In case of contradiction with the Prepay Service general terms and conditions, the terms and conditions herein shall prevail as long as this daily voice and data Packages is concerned.
 - 25.3 Safaricom reserves the right to amend or vary these Terms and Conditions or to withdraw from the Services at any time. In any of these events, notice will be given via media advertisements including at Safaricom’s discretion on www.safaricom.et and will be effective immediately or as at the date referred in such notifications.