

# **TERMS AND CONDITIONS FOR SAFARICOM ETHIOPIA FOR SPONSORED BROWSING DATA PACKAGE**

These Terms and Conditions govern and provide information on the use of a SPONSORED BROWSING DATA PACKAGE. and constitute an agreement between the Customer (recipient) and Safaricom (provider) upon the use of this Service.

By using the Service, you have read, understood, and accepted the terms and conditions set out herein.

## **1. Definitions:**

For the purposes of these Terms and Conditions:

- 1.1** 'Customer' means any new or existing enterprise or individual consumer that has subscribed for any post or prepaid Safaricom services.
- 1.2** 'Service' means a sponsored browsing data package provided for consumers while accessing the platforms of the CBE through official digital channels of CBE Birr, CBE Mobile Banking App, and CBE's digital Banking Products Web portals.
- 1.3** 'Sponsor contract' means the agreement entered between Safaricom and CBE for the provision of a sponsored browsing data package service for consumers while accessing the platforms of the CBE through official digital channels of CBE Birr, CBE Mobile Banking App, and CBE's digital Banking Products Web portals.

## **2. Service Subscription, Restrictions and Terminations**

- 2.1** The Service will be available to all new and existing Safaricom enterprise and individual customers.
- 2.2** Customers can only access the sponsored mobile data through Safaricom networks and lines.
- 2.3** Customers will not be charged any fees for the service and will be a free-of-charge browsing data package.
- 2.4** The free-of-charge browsing data package will only be applicable for customers while utilizing the official digital channels of CBE Birr, CBE Mobile Banking App, and CBE's digital Banking Products Web portals.
- 2.5** Customers will be charged an official Safaricom rate of data usage for any services outside the free-of-charge browsing data package dedicated to official digital channels of CBE Birr, CBE Mobile Banking App, and CBE's digital Banking Products Web portals.

- 2.6** Customers' access to the digital channels of CBE Birr, CBE Mobile Banking App, and CBE's digital Banking Products Web portals will not be limited in terms of the number of digital visits, amount of data used, or kind of services received.
  - 2.7** Information about the Service is available on our website ([www.safaricom.et](http://www.safaricom.et)), and at Safaricom retail shops and distributor shops.
  - 2.8** Customers shall not use the sponsored browsing data package for roaming or any other form of service that has not been sanctioned by Safaricom.
  - 2.9** Unless the sponsor contract is renewed the service shall only be available only for 12 months from the launch of the service.
  - 2.10** Customers shall use the sponsored browsing data package service only in accordance with the stipulations of the general terms and conditions, and any requisites, duties, and responsibilities that may emanate from the sponsor contract, as well as any applicable law and policy as may be introduced from time to time.
  - 2.11** The sponsored browsing data package service may be suspended or terminated subject to any alterations, changes, or exhaustion of the sponsor contract between Safaricom and CBE, which may render it ineffective.
  - 2.12** Customers will be informed of any changes or alterations to terms, conditions, or modalities of service provision of the sponsored browsing data package through Safaricom's official channels, website, and SMS.
- 3. Extension of Terms and Conditions**
- 3.1** These terms and conditions are supplemental to and subject to the published Safaricom General Postpaid Terms and Conditions.
  - 3.2** Safaricom reserves the right to amend or vary these terms and conditions or to withdraw the Services at any time. In any of these events, notice will be given via media advertisements including at Safaricom's discretion on [www.safaricom.et](http://www.safaricom.et). It will be effective immediately or as at the date referred in such notifications.
  - 3.3** The terms and conditions of this service will be subject to any alterations, amendments, or exhaustion of the sponsor contract.