

SAFARICOM ETHIOPIA TOURIST CONNECTIVITY PLAN TERMS AND CONDITIONS

Welcome to Safaricom

These terms and conditions govern and provide information on Safaricom's Tourist Connectivity Plan ("Plan") and constitute an agreement between You (Customer) and Safaricom. By using the Plan, you acknowledge that You have read, understood, and accepted the terms and conditions set out herein.

1. Definitions

1.1 "Customer" or "You" means a duly registered Safaricom Customer.

1.2 "Tourist Connectivity Plan" ("Plan") means a package extended to visitors arriving in Ethiopia, providing access to local SIM cards accompanied by inclusive plans that allow local and international calling, internet browsing, and SMS messaging services.

1.3 "Safaricom" or "Safaricom Ethiopia" means Safaricom Telecommunications Ethiopia PLC.

2. Eligibility

2.1 The Plan is available for new and existing Safaricom customers who purchase the Plan at the Safaricom Bole Airport shop in acceptable foreign currency namely USD or Euro.

3. Plan Purchase Process

3.1 You can only purchase the Plan at the Safaricom Bole Airport shop, in Addis Ababa, Ethiopia.

3.2 You are required to register and obtain a Safaricom SIM card before purchasing the Plan.

3.3 Existing Safaricom customers can also purchase the Plan and can only do so at the Safaricom store at Safaricom Bole Airport shop, using the acceptable foreign currencies.

4. Plan Usage

4.1 The Plan shall be as follows:

Validity Period	Price (Dollar)	Price (Euro)	Data (GB)	All net Call (Minutes)	All net SMS (Items)	Airtime (Birr)
Weekly	10	10	30	200	200	100
	20	20	60	300	300	300
Monthly	30	30	90	500	500	400
	40	40	120	700	700	500

- 4.2** Once purchased, You can use the Plan for local calls, SMSs, and browsing services.
- 4.3** Unused Plans will not be carried over and will expire at the end of the applicable Validity Period provided under
- 4.4** If You have any other plans in addition to the Plan, the usage priority will be given to the plan with the shortest validity period.
- 4.5** The airtime resource allocated upon purchasing can be used to make international calls, send SMSs, and browse. However, you cannot use the airtime granted under this Plan to the procure any additional packages.
- 4.6** You can check your balance, recharge, and purchase additional plans by dialing the USSD codes *704#, *705#, and *777# respectively.
- 4.7** Safaricom reserves the right to modify, suspend, or terminate the Plan at any time with prior notice to You through Safaricom’s website at safaricom.et.

5. Plan Limitations

- 5.1** The Plan is only available for use within Ethiopia and cannot be used for roaming outside of the country.
- 5.2** The Plan does not include any international roaming services. Any usage outside of Ethiopia will be subject to additional charges and rates as applicable.
- 5.3** Safaricom does not guarantee the availability or quality of the network, voice, SMS, or data services in all areas of Ethiopia. Service may be limited or unavailable in certain locations.

6. Liability and Disclaimers

6.1 Safaricom shall not be liable for any loss or damage caused by the Customer's use of the Plan, including but not limited to, loss of data, interruption of services, or any consequential damages.

6.2 Safaricom does not guarantee the security, confidentiality, or accuracy of any information transmitted over its network. Customers are responsible for taking necessary precautions to protect their personal information and data.

7. Severability

7.1 If any provision of these terms and conditions is found to be invalid or unenforceable, the remaining provisions shall remain in full force and effect.

7.2 The invalid or unenforceable provision shall be replaced with a valid and enforceable provision that closely reflects the intent of the original provision.

8. Governing Law and Jurisdiction

8.1 These terms and conditions shall be governed by and construed in accordance with the laws of Ethiopia.

8.2 Any disputes arising out of or in connection with these terms and conditions shall be subject to the exclusive jurisdiction of the courts of Ethiopia.

9. Privacy

9.1 Safaricom shall protect and keep your personal information and communication private and shall not disclose it to any unauthorized persons.

9.2 Safaricom shall only process your information in accordance with the applicable law and its own data privacy policy and procedures.

9.3 How Safaricom processes your personal information is detailed fully in the Safaricom Privacy Policy available on www.safaricom.et.

10. Extension of the Visitor's Plan Terms and Conditions

10.1 These terms and conditions are supplemental to and subject to the published Safaricom Prepay General Terms and Conditions and Safaricom Ethiopia Prepay Voice Packages, Data Packages, and Short Message Service Packages Terms and Conditions.

10.2 All general provisions applicable to Prepay services under the Prepay Terms and Conditions shall apply to these Terms and Conditions.

10.3 Safaricom reserves the right to amend or vary these Terms and Conditions or to withdraw the Plan at any time. In any of these events, notice will be given via Safaricom's website at www.safaricom.et or any other media and will be effective immediately or as at the date referred in such notifications