

TERMS AND CONDITIONS FOR SAFARICOM ETHIOPIA INTERNET SHARING SERVICE

Welcome to Safaricom Ethiopia.

These Terms and Conditions govern and provide information on **Internet Sharing** (“the Service”) and constitute an agreement between Customer and Safaricom while utilizing this Service.

By using the Service, the Customer has read, understood, and accepted the terms and conditions set out herein.

1. Definitions and Acronyms

For the purposes of these Terms and Conditions:

- 1.1 **“Beneficiary”** means a Safaricom Ethiopia customer who will receive and enjoy a free data usage service up to a limit that will be specified by the sponsor.
- 1.2 **“Customer”** or **“You”** means a duly registered Safaricom Ethiopia individual customer.
- 1.3 **“Service”** or **“Internet Sharing”** means a service proposition that allows customers to share their Safaricom Ethiopia internet package with other 5 (Five) customers from their balance without being required to make a transfer.
- 1.4 **“Sponsor”** means a Safaricom Ethiopia customer who will create a group of 5 (Five) customers to enable the utilization of free data to a usage limit that will be specified by the sponsor.
- 1.5 **“Safaricom”** or **“Safaricom Ethiopia”** means Safaricom Telecommunications Ethiopia PLC.

2. Service and Eligibility

- 2.1 Customers with prepay subscriptions shall only be eligible for the service.
- 2.2 Customers can access the service through USSD.
- 2.3 Customers can follow the steps to create a group of users for sharing internet packages: -
 - A. Dial *777#
 - B. Select ‘Internet & SMS’
 - C. Choose ‘Internet Sharing’, then activate the feature and add members
 - D. Buy a shareable package, allowing all beneficiaries, including the sponsor, to utilize the shared data.
- 2.4 Customers shall only be allowed to create a group of up to 5 (Five) Beneficiaries at a given time.
- 2.5 A Customer can set or specify the quota or limit of the internet that shall be utilized by the beneficiaries.
- 2.6 Customer can at any time change or alter the quota that has been designated to beneficiaries. The added or reduced amount will be reflected in the beneficiary’s remaining balance.
- 2.7 The minimum quota a customer can assign to a beneficiary will be 300MB and the maximum quota that can be assigned shall only be 5GB.
- 2.8 The usage quota that will be set by customers for beneficiaries will be cyclical (every 30 days), and an unutilized quota within the cycle period will be cleared by the end of the period and a new

cycle shall begin.

- 2.9 Customers can remove beneficiaries from the sponsor group it has created at any time, with immediate effect.
- 2.10 Customers can at any time opt out or deactivate if they no longer wish to sponsor the group.
- 2.11 Customers shall not be allowed to share their daily, unlimited, social, gifted, and free internet packages.
- 2.12 Customer can unsubscribe from a sharable package if it is an autorenewal package.
- 2.13 Beneficiaries shall only be entitled to the sponsored internet to a limit the customer has set, buys, and maintains a sufficient shareable data package. However, customers can utilize it until the purchased bundle is depleted.
- 2.14 Beneficiaries cannot create a sponsored group based on the free internet utilization offer they receive from the customer or have more than one sponsor at a time.
- 2.15 Beneficiaries can at any time remove themselves from the sponsored group created by the customer.
- 2.16 Sponsored data will be used first by the beneficiary, followed by personal data package respective to the validity periods.
- 2.17 Customer and the beneficiaries can check the remaining balance of the shared resource by themselves through USSD.
- 2.18 Safaricom Ethiopia will provide notification to both the customer and the beneficiaries of any changes effected in the group (new additions, removals, quota changes, and similar matters).

3. Service Charge and Billing

- 3.1 The tariff or pricing details of the Service shall be made available on the Safaricom website www.safaricom.et.
- 3.2 Customers can refer to the table below for shareable packages and related prices offered under the service: -

	Package	Price (Birr)
Monthly	15GB	500
	40GB	1000
	100GB	1500

4. Privacy

- 4.1 Safaricom is committed to safeguarding and preserving the privacy of your personal information and communications, refraining from unauthorized disclosure.
- 4.2 The processing of your information by Safaricom shall adhere to the provisions set forth in the pertinent legislation and Safaricom's internal data privacy policies and procedures.
- 4.3 How Safaricom processes your personal information is detailed fully in the Safaricom Privacy Policy available on www.safaricom.et.

5. Extension of Terms and Conditions

- 5.1 These terms and conditions are supplemental to and subject to the published Safaricom General Prepay Terms and Conditions.
- 5.2 Safaricom reserves the right to amend or vary these terms and conditions or to withdraw the Services at any time. In any of these events, notice will be given via media advertisements including at Safaricom's discretion on www.safaricom.et and will be effective immediately or as at the date referred in such notifications.