

SAFARICOM ETHIOPIA NIGHT INTERNET PACKAGES TERMS AND CONDITIONS FOR INDIVIDUAL CUSTOMERS

Welcome to Safaricom.

These terms and conditions apply to Safaricom Night Internet Packages (“the Service”) which will be available to you upon registration and activation of your SIM Card. By using this Service, it means you have read, understood, and accepted the terms and conditions set out herein.

1. Definitions

For the purposes of these terms and conditions:

- 1.1 “**Night Internet Package**” or “**Service**” means a data service offered by Safaricom which enables you to access internet during Night Period.
- 1.2 “**Night Period**” means the period between 11:00pm and 06:00am (Gregorian time) daily.
- 1.3 “**Safaricom**” means Safaricom Telecommunications Ethiopia PLC.

2. Eligibility

The Service is available to Pre-pay customers.

3. The Service

- 3.1 The Service is a bundled data offer which gives more value when you use the internet during the Night Period.
- 3.2 Night Internet Packages are available for purchase for self and may also be purchased for another customer as a gift.
- 3.3 The Night Internet Packages can be purchased once-off or on auto-renewable (recurring) basis.

4. The Packages

- 4.1 The Night Internet Packages shall be valid for twenty-four (24) hours from purchase; however it shall be used only during the Night period. By way of example, if you buy the Night Internet Package at 4 am, you may use such package during the Night Period until 4 am the next day.

4.2 The details of the Night Internet Packages shall be available on our website, retail stores and upon enquiry into the Call Centre.

4.3 Safaricom reserves the right to amend the offers upon notice on our website, retail any other channels.

5. How to access and use the Service

5.1 You can purchase the Night Internet Packages at any time of the day by dialing USSD code *777#.

5.2 You can unsubscribe from any active auto renewable packages by dialing *777# and selecting the unsubscribe option.

5.3 You can subscribe to more than one Night Internet Packages at a time.

5.4 You can check your airtime and Night Internet Package balance by dialing *704#.

6. Other Terms of Use

6.1 Unused Night Internet Packages will be carried over to the following day if you purchase an additional Night Internet Package before expiry of the existing package. If, however, you do not purchase an additional Night Internet Package, any unused packages will expire at the end of the validity period of the existing package.

6.2 Night Internet Packages will be consumed before any other package you may have purchased.

6.3 Once you deplete the Night Internet Package before the end of the Night Period, consumption will be in order of the prioritization of the data packages available in your account.

6.4 The Night Internet Package will not be transferable.

6.5 You will be notified of your Night Internet Packages consumption when it reaches 1000MB, 100MB, 50MB, 10MB and 0MB usage levels.

7. Privacy

7.1 Safaricom shall protect and keep your personal information and communication private and shall not disclose it to any unauthorized persons.

7.2 Safaricom shall only process your information in accordance with the law.

7.3 How Safaricom processes your personal information is detailed fully in the Privacy Policy available on www.safaricom.et.

8. Extension of Safaricom Prepay and Postpay Terms and Conditions

8.1 These terms and conditions are supplemental to and subject to the published Safaricom General Prepay and Prepay Voice, Data, and SMS Packages Terms and Conditions available on www.safaricom.et.

- 8.2** All general provisions applicable to Prepay services under the respective Terms and Conditions shall apply to these Terms and conditions.
- 8.3** Safaricom reserves the right to amend or vary these terms and conditions or to withdraw the Services at any time. In any of these events, notice will be given via media advertisements including at Safaricom's discretion on www.safaricom.et and will be effective immediately or as at the date referred in such notifications.