

# SAFARICOM TELECOMMUNICATIONS ETHIOPIA WEEKLY DATA PACKAGES TERMS AND CONDITIONS FOR ENTERPRISE CUSTOMERS

Welcome to Safaricom.

These Terms and Conditions govern and provide information on the use of Weekly Data Packages (“the Service”) and constitute an agreement between You (Enterprise Customer) and Safaricom when You use this Service. By using the Service, it means You have read, understood, and accepted the terms and conditions set out herein.

## 1. Definitions

For the purposes of these terms and conditions:

**1.1 “Safaricom” or “Safaricom Ethiopia”** means Safaricom Telecommunications Ethiopia PLC.

**1.2 “Service” or “Package”** means a weekly data package provided by Safaricom that enables You to access the internet at a discounted rate throughout the week as may be amended and communicated by the sole discretion of Safaricom.

**1.3 Preferential Rate”** means discounted rates applicable for the Service.

## 2. Eligibility

The Service is available to You if You are a prepay Enterprise Customer and onboarded onto the enterprise pre-pay base plan.

## 3. The Service/Package

**3.1** The Service is a data offer which gives more value when You purchase a weekly Package for a Preferential Rate.

**3.2** The Package is available for purchase for self and may also be purchased for another Safaricom Customer as a gift. However, the Package purchased for self cannot be transferred to others.

**3.3** The Package can be purchased once-off or on an auto-renewable (recurring) basis.

**3.4** The Package shall be valid for Seven (7) days from purchase, after which it will expire.

**3.5** Unused Packages will be carried over to the following week if You purchase an additional Package before the expiry of the existing Package; the old Package will take the validity period of the new Package. If, however, You do not purchase an additional Package, any unused Package will expire at the end of the validity period of the existing Package.

- 3.6 If the Package is depleted before the elapse of the 7-day validity period, data consumption prioritization will be based on the available packages in your account. Where You do not have other packages available and continue accessing the internet without purchasing an additional Package, then consumption will be charged to your airtime account.
- 3.7 You will be notified of your Packages consumption upon utilizing 50%, 75% and 100% of your Package.
- 3.8 If You simultaneously have multiple packages, the Packages with the shortest validity period will take precedence of consumption.
- 3.9 The details of the Package shall be available on our website, in retail stores and upon enquiry into the Safaricom Call Centre (700).
- 3.10 Safaricom reserves the right to amend the offers upon notice on our website, retail, or any other channels.

#### **4. How to access and use the Service**

- 4.1 You can purchase the Package at any time of the day by dialing USSD code \*777#.
- 4.2 You can unsubscribe from any active auto-renewable Package by dialing \*777# and selecting the unsubscribe option.
- 4.3 You can subscribe to more than one Weekly Data Package at a time.
- 4.4 You can check your Package balance by dialing \*704#.

#### **5. Privacy**

- 5.1 Safaricom shall protect and keep your personal information and communication private and shall not disclose it to any unauthorized persons.
- 5.2 Safaricom shall only process your information in accordance with the law.
- 5.3 How Safaricom processes your personal information is detailed fully in the Privacy Policy available on [www.safaricom.et](http://www.safaricom.et).

#### **6. Extension of Safaricom Prepay Terms and Conditions**

- 6.1 These terms and conditions are supplemental to and subject to the published Safaricom General Prepay Terms and Conditions available on [www.safaricom.et](http://www.safaricom.et).
- 6.2 All general provisions applicable to Prepay services under the respective Terms and Conditions shall apply to these Terms and Conditions.
- 6.3 Safaricom reserves the right to amend or vary these terms and conditions or to withdraw from the Services at any time. In any of these events, notice will be given via media advertisements including at Safaricom's discretion on [www](http://www).

[safaricom.et](http://safaricom.et) and will be effective immediately or as at the date referred in such notifications.