

TERMS AND CONDITIONS FOR SAFARICOM ETHIOPIA HOURLY DATA PACKAGE SERVICE

Welcome to Safaricom Ethiopia.

These Terms and Conditions govern and provide information on the **Hourly Data Package** (“the Service) and constitute an agreement between Customer and Safaricom while utilizing this Service. By using the Service, the Customer has read, understood, and accepted the terms and conditions set out herein.

1. Definitions and Acronyms

For the purposes of these Terms and Conditions:

- 1.1 **“Customer” or “You”** means a duly registered Safaricom Ethiopia individual customer.
- 1.2 **“Service” or “Hourly Data Package”** A service that a customer can subscribe at any time of the day and utilize with the specified usage hours.
- 1.3 **“Safaricom” or “Safaricom Ethiopia”** means Safaricom Telecommunications Ethiopia PLC.

2. Service and Eligibility

- 2.1 The Service shall be available to individual pre-pay customers.
- 2.2 Customers can purchase
- 2.3 Customers can either purchase the service for themselves or render it as a gift to other customers
- 2.4 Customers can purchase the service at any time, and the package shall be usable during the daytime
 - 2.4.1 The 1 GB package can be purchased at any time of the day and shall be valid from 1:00 pm to 2:00 pm (ከጥላ 7:00 - 8:00)
 - 2.4.2 The 2 GB package can be purchased at any time of the day and shall be valid from 6:00 am to 8:00 (ከጠዋላ 12:00 - 2:00)
- 2.5 The package shall be valid for 24 hours, and any unused data within the validity period will be carried over to the next interval.
- 2.6 Any unused and carried-over data package shall only be valid for the subsequent 24 hours.
- 2.7 Customers can purchase the packages multiple times during the day, and their existing unused packages will be merged and rolled over in total with the newly purchased packages.
- 2.8 The merged package shall take the validity period of the package that was purchased last.
- 2.9 The two packages are mutually exclusive, and customers cannot use one package during the time slot of the other package.
- 2.10 Unless there is an unlimited package, hourly data packages will take priority in terms of consumption during the usability time of the packages.
- 2.11 The packages will be available for a one-off option only.
- 2.12 All other existing data package rules shall remain applicable to this service as well.
- 2.13 Safaricom Ethiopia will provide notification to both the customer and the beneficiaries of any changes effected in the group (new additions, removals, quota changes, and similar matters).

3. Service Charge and Billing

3.1 The tariff or pricing details of the Service shall be made available on the Safaricom website www.safaricom.et.

3.2 Customers can refer to the table below for the service packages and related prices offered under the service: -

	Package	Usage Time	Price (Birr)
Hourly Data Packages	1 GB	1:00 pm to 2:00 pm	5 ETB
	2 GB	6:00 am to 8:00 am	10 ETB

3.3 Safaricom reserves the right to revise the tariff or the price charged for packaged services.

3.4 Safaricom will provide notification to customers of any changes made to the price of the service, package, or usability time.

4. Privacy

4.1 Safaricom is committed to safeguarding and preserving the privacy of your personal information and communications, refraining from unauthorized disclosure.

4.2 The processing of your information by Safaricom shall adhere to the provisions set forth in the pertinent legislation and Safaricom's internal data privacy policies and procedures.

4.3 How Safaricom processes your personal information is detailed fully in the Safaricom Privacy Policy available on www.safaricom.et.

5. Extension of Terms and Conditions

5.1 These terms and conditions are supplemental to and subject to the published Safaricom General Prepay Terms and Conditions.

5.2 Safaricom reserves the right to amend or vary these terms and conditions or to withdraw the Services at any time. In any of these events, notice will be given via media advertisements, including at Safaricom's discretion on www.safaricom.et, and will be effective immediately or as at the date referred to in such notifications.